

G-01551A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2011 92811

Date: 1/27/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gabriel Last: Herrera

Account Name: Gabriel Herrera Home: (928) 758-6453

Street: 1006 Riverview Dr. Work:

City: Bullhead City CBR:

State: AZ Zip: 86442 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Cody McDermott Contact Phone: (602) 216-8606

Nature of Complaint:

DOCKET NO. G 01551A 10 0458

1/27

Customer is adamant about no increase for the Company. He states an increase was denied in two other states, and can't believe Az would allow an increase to customers in a community that is one of the poorest in the state.

He advised he is a voter and wants his comments noted.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

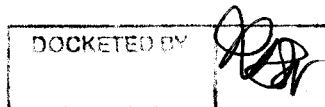
Advised customer comments would be docketed.

End of Comments

Arizona Corporation Commission

DOCKETED

JAN 28 2011



Date Completed: 1/27/2011

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL